About the Authors

Dr. Glantz is a Teaching Professor at the College of Information Sciences and Technology, the Pennsylvania State University. He holds a Ph.D. in Cognitive Science from Penn State, an M.B.A. in Strategic Management from the Wharton School of the University of Pennsylvania, and dual bachelor's degrees from Penn State in Mechanical Engineering (B.S.) and General Arts and Sciences (B.A.). He is a licensed Certified Information Systems Security Professional (CISSP), a Registered Professional Engineer (PE), and he holds U.S. patents in internet technologies. Dr. Glantz has received multiple teaching and outreach awards from two Penn State colleges and was named a Teaching Technology Fellow for his innovative approaches to education.

Frank Ritter is a Professor in the College of Information Sciences and Technology and Psychology at the Pennsylvania State University. Ritter earned a Ph.D. in AI and Psychology from CMU and a BSEE in Electrical Engineering from UIUC. Ritter has won awards at Penn State for mentoring, outreach, research, and teaching. He has served as an external examiner at five universities in the UK and Canada and been a Fulbright scholar at TU/Chemnitz in Germany. He has a U.S. and foreign patents pending.